



Implementation Plan Overview

Actions	Tasks	Indicative Timeframe
Voice of the Young Person	Develop mechanism for hearing and inclusion of young person's views of policy and services	Ongoing from 2020
Quality and Capacity Building	Review quality systems for UBU and consult with sector on the next generation of quality standards	Ongoing from January 2021
Communication Actions	Capture learnings from ongoing engagements	Ongoing from Q1 2020
	Identify change champions	Ongoing from now
	Update communication plans	Ongoing
	Familiarisation of ETBI Youth Support Service with new scheme	Ongoing
	ETBI Youth Support Service to roll out information and support to youth officers and other relevant staff	Ongoing
	Frequently Asked Questions, circulars and updates	Ongoing from January 2020
	Website – first stop for all latest documents, information and FAQs	Live from 16 December, updates ongoing from 2020
Engagement with relevant partners	Interdepartmental Committee after UBU go-live	To be established in 2020
Governance	Engage with ETBI on governance and service review scope and methodology	Ongoing from mid-2020
Technology	Develop ICT solutions to streamline reporting and application processes	Ongoing from mid-2020
Evidence Based Service Delivery	Evidence Forum – performance indicators, best practice, research, evaluation	To be established in 2020
	Innovation – recognition, piloting of new or specialised processes	Ongoing from 2020
	Refine Area Profile Tool for next funding cycle	From mid 2021

Note UBU Implementation actions specific to internal DCYA processes will also progress over the 3 year policy cycle